



Jan 09, 2013 15:38 +08

Tiger Airways launches Tigerconnect with Changi Airport Group

Jakarta - Come 1 February 2013, passengers of Tiger Airways and its partner airlines will be able to make hassle-free transfers at Singapore Changi Airport without the need for travel visa to enter Singapore, immigration clearance, and the retrieval and checking-in of their luggage a second time for onward flights.

Tiger Airways and partner airline, Mandala Airlines, in collaboration with Changi Airport Group (CAG), announced today the launch of *tigerconnect*, a seamless and hassle-free transfer service. The new service is provided jointly

with CAG, and rides on the *Changi Connects* platform that was launched by CAG in November last year.

With *tigerconnect*, passengers making connecting flights will be able to collect their onward travel boarding passes at the transfer desk at Singapore Changi Airport transit area upon arrival. Thereafter, they can proceed to enjoy the myriad of amenities at the airport, without worrying about baggage transfers, before boarding the second leg of their flight to Tiger destinations such as southern India, China, Macau, Hong Kong, the Philippines, Sydney, Taipei, Thailand, and Vietnam.

Mr Ho Yuen Sang, Managing Director of Tiger Airways Singapore, said, “We are delighted to begin the new year with this collaboration with Changi Airport Group to offer our passengers seamless connectivity between flights, convenience and cost savings. We have rolled out a slew of new products and services last year, and *tigerconnect* is yet another step forward in terms of our offerings.”

Mr Paul Rombeek, President Director of Mandala Airlines, added, “*Tigerconnect* adds convenience for Indonesian travellers on our flights, many of whom transit at Singapore Changi Airport en route to destinations such as Australia, China and India. We see a lot of potential in this group of travellers and will continue to explore ways to provide greater value and flight experience for our passengers.”

Tigerconnect is available across Tiger Airways’ network of over 50 destinations, including those of its partner airlines, Mandala Airlines and SEAir, as well as on joint-itineraries offered with Scoot. An airport transfer feature will be incorporated in all *tigerconnect* flights transiting at Singapore Changi Airport. Passengers in transit for more than eight hours can choose to travel without the airport transfer feature should they wish to leave the airport to meet with friends and relatives residing in Singapore.

Mr Lim Ching Kiat, Senior Vice President for Market Development of Changi Airport Group, said, “As a world-class airport recognised for its efficiency and service innovations, we are delighted to partner Tiger Airways and Mandala Airlines to provide transfer passengers with a smooth and hassle-free travel experience. Changi Airport has seen a strong increase in transfer traffic over the past year, with a 21% year-on-year increase in the twelve months ending November 2012. With an innovation such as *tigerconnect*, more passengers

will get extra time to enjoy the exciting array of world-class shopping, dining, relaxation and entertainment amenities available at Singapore Changi Airport.”

Tiger Airways has seen growing customer demand in connecting flights across its network, with over 120,000 passengers transiting at Singapore Changi Airport to onward destinations in 2012. Riding on this, the airline has also introduced several innovative products to further enhance its passengers’ experience, including *TigerApp*, a mobile booking application available on the iPhone and Android mobile platforms; *tigerPLUS*, a premium add-on service; and *TigerShop Online*, which allows passengers to pre-order duty-free products ahead of flights.

To celebrate the launch of *tigerconnect*, Tiger Airways will offer airfares with up to 50%-off on select *tigerconnect* routes. Travel period for the promotional fares varies with the route. Fares do not include taxes and other charges. The booking period for this current promotion is from 10 to 16 Jan 2013.

For further details and to take advantage of this amazing promotion, visit www.tigerairways.com

The travel period varies for different routes, starting from 1 Feb and ending on 31 May 2013.

For more details on *tigerconnect*, do visit www.tigerairways.com.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports to spread the success of Changi Airport internationally.

Changi Airport (www.changiairport.com) is the world's most awarded airport having garnered more than 420 accolades since it opened in 1981. To serve passengers and visitors from the world over, there are over 330 retail stores and 120 F&B outlets across the airport's three terminals. Changi handled more than 50 million passenger movements in 2012, an annual record. Today, it serves some 100 airlines flying to over 230 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every 100 seconds.