

increasing cross-border e-commerce cargo flows across DHL's global and Southwest Pacific network through its South Asia hub in Singapore. Online shopping in Australia hit an all-time high in 2020 with purchases growing 57 percent year-on-year[1]. Cross-border e-commerce is significant for the Australia market, representing about 60 percent of Australian online consumers' purchases[2].

Mr Lim Ching Kiat, Changi Airport Group (CAG)'s Managing Director of Air Hub Development said, "We are pleased that DHL Express has continued to enhance its hub at Changi to facilitate quick and reliable cargo shipments. This new service will further strengthen Singapore's position as the leading international freight gateway for Australia and is especially important to serving essential supplies and growing e-commerce demand during the pandemic."

Tasman Cargo Airlines is DHL Express' 10th airline partner at Changi. This new development follows DHL's recent intercontinental network expansion with AeroLogic, AirBridgeCargo Airlines and Kalitta Air. DHL's South Asia hub is strategically located in Singapore, and the facility at Changi Airfreight Centre serves as an important logistics hub and conduit for DHL's Southwest Pacific customers looking to expand their reach to the rest of Asia Pacific, the United States and Europe. There are now over 100 weekly flights mounted by DHL's airline partners through Changi Airport.

Mr Sean Wall, Executive Vice President, Network Operations & Aviation, DHL Express Asia Pacific said, "Australia is growing as an important market for DHL as local businesses continue to adapt, innovate and adopt e-commerce practices for their business needs. To cope with rising shipment volume and ensure we continue to provide timely deliveries to our customers, we have swiftly responded by adding flights[3] connecting Australia to the rest of the world. Our robust network complemented by strong partner airlines will play a vital role in supporting businesses as they expand their international footprint and presence."

In 2020, Australia was Changi Airport's fourth largest air cargo market, with airfreight throughput reaching over 134,000 tonnes for the year. In addition to Singapore Airlines and Kalitta Air's scheduled freighter services to Australia, several airlines including Qantas, Scoot and Sri Lankan Airlines have also operated cargo-only passenger flights between Singapore and Australia. The much-needed airfreight capacity between both countries

provided by airlines during this period has catered to consumer demand for essentials such as e-commerce products, perishables and medical supplies. Notably, the first batch of Covid-19 vaccines to Australia was successfully shipped from Europe through the Changi air cargo hub in February 2021, and there have been subsequent vaccines shipments since.

For the first four months of 2021, Changi Airport handled 582,000 tonnes of airfreight throughput. More than 940 weekly cargo flights currently connect Singapore to over 80 cities.

[1] Australia Post eCommerce Industry Report 2021

[2] JP Morgan 2020 E-commerce Payments Trends Report: Australia

[3] <https://www.dhl.com/au-en/home...>

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.