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Southern wing of Changi Airport Terminal 2 Departure Hall to start operations on 11 October 2022

SINGAPORE, 5 September 2022 – Changi Airport Group (CAG) will reopen the southern wing of Terminal 2 (T2) for departure operations on 11 Oct 2022, following the resumption of arrival operations at the terminal in May this year.

The commencement of departure operations at T2 will add to Changi's capacity and spread out passenger operations more evenly across the airport's terminals as travel demand continues to grow in the lead-up to the

year-end travel peak.

Airlines operating at Terminal 2

Singapore Airlines (SIA) will be the first airline to use the new check-in rows at T2. From 11 October, SIA flights to Malaysia and Thailand will depart from T2. All other SIA flights flying to the rest of South East Asian destinations^[1] will depart from T2 from 13 October.

SIA flights arriving in Changi will continue to be assigned gates at Terminals 1, 2 or 3. Meeters and greeters are advised to check the terminal assigned two hours before the estimated flight arrival time.

Two other airlines – Air India (AI) and Air India Express (IX) – will also move to T2 to start operations on 18 October. The list of other airlines using T2 will be announced subsequently.

Refreshed design features in Terminal 2

Passengers will be greeted with a refreshed terminal design that is not only welcoming, but also more spacious. T2's contemporary design concept is inspired by elements of nature. For instance, the extensive use of natural materials for wall cladding and flooring, coupled with giant green columns displaying a unique plant palette, engenders a sense of calm and relaxation for passengers and visitors.

T2 has been designed to enhance the check-in and wayfinding experience for passengers. Automated check-in kiosks will be available for passengers who prefer to self-serve, before dropping off their luggage at the baggage check-in counters. Thereafter, they can proceed to clear immigration via the automated immigration clearance gates.

The southern wing of T2 will offer various F&B and retail offerings in the public and transit areas. A number of familiar shops and services will also be returning to their original store locations prior to T2's upgrading, such as Starbucks and SingPost. T2's transit hotel and pay-per-use lounge will be open to departing and transit passengers. Eligible Singapore Airlines customers may use the SilverKris Lounge at T2.

When the northern wing of T2 is fully completed by 2024, passengers can expect even more interesting F&B and retail options, as well as new attractions that will enhance their travel experience through Changi.

In the weeks ahead, CAG will be conducting more operational readiness trials with airline and airport partners to ensure that all systems and processes are in place for a smooth opening of T2's southern wing.

Mr Tan Lye Teck, CAG's Executive Vice President of Airport Management, said, "With a refreshed design, upgraded systems and a high degree of automation across the passenger journey, T2 will enable Changi to serve our passengers better as we prepare for a busier year-end holiday peak. CAG will work closely with our airline and airport partners to welcome more passengers at T2."

For high resolution image, please download from [here](#). Please credit the image to Changi Airport Group.

[\[1\]](#) Brunei, Cambodia, Indonesia, Myanmar, the Philippines and Vietnam

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

As one of Asia's most connected international aviation hubs, Changi Airport links Singapore to over 120 cities globally, with over 80 airlines operating more than 4,000 weekly flights. Jewel Changi Airport, a multi-dimensional

lifestyle destination, opened in April 2019, adding to Changi Airport's shopping and dining offerings of close to 500 F&B and retail outlets. The world's most awarded airport, Changi has won over 600 accolades for its consistent and excellent airport staff service, passenger experience and safety standards.