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Sneak Peek of Changi Airport Terminal 4 at Open House

Changi Airport Group (CAG) today extended an invitation to Singapore residents to visit Terminal 4 (T4) even before operations begin. An Open House will be held from 7 to 20 August 2017 to give the public a glimpse of what to expect at the new terminal.

Construction of T4 started in early 2013 and was completed in December 2016. The 225,000 square-metre, double-storey terminal can handle 16 million passengers a year – this is about 70% of the handling capacity of Terminal 3 (T3) although T4 is just half the size of T3. Designed with a

boutique interior décor approach, T4 is set to redefine the way passengers travel, through the creative design of the terminal's layout, streamlined clearance processes as well as the way it leverages technology and innovation for convenient passenger processes and improved staff productivity.

“The public has been eagerly waiting to see how the new T4 will be different from Changi's other terminals. At the Open House, we will showcase T4's latest innovations in enhancing operational efficiencies and productivity, in addition to the terminal's many unique features. The Open House visitors will be among the first to learn about and experience the innovations and 'wow' features at T4 – facial recognition technology, integrated duty-free shopping, kinetic art displays, a Heritage Zone, and specially curated sculptures, among many others,” said Ms Poh Li San, Vice President, T4 Programme Management Office.

The T4 Open House is a ticketed event, but is free of charge for the public to participate in. Registration will start online at T4OpenHouse.com on

5 July 2017 at 0001 hrs. Each person who signs up can register for up to six participants. A total of 200,000 tickets are available throughout the entire two-week Open House period.

During the Open House, which will run from 0900 hrs to 1800 hrs daily, visitors will be able to explore the various T4 points of interest via a specially created T4 Open House app. The tour route is expected to take about 90 minutes to two hours.

At the various zones along the Open House route, they will be invited to play location-based in-app games where they can win e-vouchers for use at Changi Airport's retail and F&B outlets. Visitors can also take part in the Photo of the Day competition to win attractive prizes. To top it off, a lucky draw will be conducted at the close of each day, with airline tickets from T4 airlines to be won.

To facilitate access to and from T4, new roadways linking to T4 have been constructed. Visitors can access T4 via the two major expressways – the East Coast Parkway (ECP) and Pan Island Expressway (PIE). In addition to driving, visitors going to the Open House can also take a taxi or board the complimentary shuttle bus service from Terminal 3 (See [Annex A](#) for

information on driving to T4; and [Annex B](#) for the shuttle bus service).

A list of Frequently Asked Questions is in [Annex C](#).

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

Changi Airport is the world's sixth busiest airport for international traffic. It served a record 58.7 million passengers from around the globe in 2016. More than 360 retail stores and 140 F&B outlets are situated across three terminals to cater to passengers and visitors. With over 100 airlines providing connectivity to 380 cities worldwide, Changi Airport handles about 7,000 flights every week, or about one every 90 seconds.

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