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Operating indicators for November 2011

SINGAPORE, 22 December 2011 – Singapore Changi Airport handled 3.89 million passenger movements in November 2011, an increase of 7.4% over the same month last year. In the first 11 months of the year, more than 42 million passenger movements were registered, almost on par with the total number passing through Changi Airport for the whole of 2010.

The higher passenger traffic for November was underpinned by increased demand for air travel to and from Northeast Asia and the Middle East, with both regions registering double-digit growth. Low cost carriers carried 27.2% more passengers during the month compared to November 2010, while traffic on full service carriers grew 1.9% on-year, albeit from a much larger base.

Aircraft movements grew in tandem by 15.9%, clocking close to 26,000 movements.

On the cargo front, freighter movements performed better compared to a year ago, registering a growth of 4.6% with 160,200 tonnes of cargo handled during the month. Year-to-date, Changi Airport has handled close to 1.7 million tonnes of cargo, an increase of 2.5% over the corresponding period last year.

As at 1 December 2011, Changi Airport is connected to some 210 cities in 60 countries and territories, and serves over 100 airlines operating more than 6,100 weekly flights.

Changi Airport's traffic statistics are available at http://www.changiairportgroup.com/cag/html/the-group/air_traffic_statistics.html.

Other highlights at Changi

Awards Update – Changi Airport was voted “Best Airport in the World” for the 19th time by readers of Business Traveler (US) and those of Business Traveller (China) for the seventh consecutive time in November 2011. Changi also received the inaugural Singapore Service Excellence Medallion by the Institute of Service Excellence Centre, Singapore Management University during the month. These bring to close to 390, the number of accolades Changi has received since it opened in 1981.

New Outlets – Retail offerings have been stepped up in the transit lounges to offer travellers a wider selection during the year-end festive season. The Budget Terminal has introduced pushcart stalls in the transit area featuring items such as gifts, toys and health care products, while *Pandora*, a popular Danish jewellery brand currently in Terminal 1, has extended its presence to Terminal 2. *Coffee Bean and Tea Leaf* has also opened another outlet within the Terminal 3 Transit Lounge.

In the public areas, several new outlets have been added to Terminal 3 Basement 2. They include fashion and accessories brands (*Purple Attic, SZAN, Giordano and o.d.m*), F&B outlets (*Pastamania*) and services (*Seiki Travel and Better Vision*). At the Terminal 2 Departure Hall, *Ice Watch*, a watch concept

store, has also opened.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. Through its subsidiary Changi Airports International, the Group invests in and manages foreign airports to spread the success of Changi Airport internationally.

Changi Airport (www.changiairport.com) is the world's most awarded airport having garnered more than 390 accolades since it opened in 1981. To serve passengers and visitors from the world over, there are 290 retail stores and 130 F&B outlets across the airport's four terminals. Changi handled more than 42 million passenger movements in 2010, an annual record. Today, it serves some 100 airlines flying to over 210 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every 100 seconds.