



The Firefly delegation was warmly welcomed by Changi Airport Group.

Jun 13, 2022 12:30 +08

Firefly is Back in Seletar Airport, Singapore!

SINGAPORE 13 June 2022 - Firefly today reinstates its flights to Seletar Airport in Singapore from Sultan Abdul Aziz Shah Airport, Subang, Malaysia, with a send-off event to mark the occasion. It is another significant milestone as part of post-pandemic recovery initiatives.

FY3124 departed from Sultan Abdul Aziz Shah Airport to Seletar Airport and arrived with 59 passengers on board this morning. Firefly's Chief Executive Officer, Mr Philip See, and his accompanying delegation were warmly

welcomed by Mr Tan Lye Teck, Executive Vice President, Airport Management, Changi Airport Group, upon arrival.

Firefly's maiden flight to Seletar was in April 2019. Flights were suspended in March 2020 due to the pandemic. With the resumption of scheduled flights, the airline will operate twice-daily Kuala Lumpur-Singapore services from Sultan Abdul Aziz Shah Airport to Seletar Airport respectively.

“This recommencement has become one of the highlights for Firefly this year especially after the last flight in March 2020. Singapore has become one of the important destinations for us, connecting passengers of leisure and business. Hence, this recommencement will be able to connect passengers from both countries, whilst enhancing the economy via the tourism industry”, said Firefly CEO Philip See.

Mr Tan Lye Teck added, “With Firefly flights back, travellers can once again enjoy convenient connections between Seletar Airport and Kuala Lumpur. We look forward to continuing our support of Firefly's operations in Singapore, and are working closely with our airport partners on the resumption of flights to provide a smooth and seamless experience for passengers.”

Preparations to ensure smooth operations

To prepare for the resumption of scheduled flights, Changi Airport Group, which manages Seletar Airport, has conducted multiple operational trials and system tests with Seletar's airport partners. Airport staff also participated in refresher training sessions and briefings on operational and safety requirements to prepare them to serve passengers. CAG has engaged taxi companies to raise awareness of Firefly's resumption of flights. Taxi drivers that make the trip to Seletar Airport to pick up passengers will also enjoy free coffee and tea in the month of June.

More benefits for passengers

All Firefly passengers travelling to and from Seletar will enjoy 20kg complimentary baggage allowance, fast check-in and boarding and complimentary in-flight refreshments onboard. To ensure a high level of comfort and convenience, passengers now have more flexibility with add on that have more value and convenience with the available bundled service

offering from Plus, Extra or Flex fares. These offers include a 25kg baggage allowance, unlimited flight changes, priority boarding, seat selection, travel insurance and Enrich loyalty programme miles.

Passengers travelling must be fully vaccinated and comply with all standard operating procedures (SOP) set by both countries before booking. International flights are subject to local government and regulatory approval.

Firefly is committed to serving people within the region and connecting them between cities with more values and convenience. In addition, its Subang hub, Sultan Abdul Aziz Shah Airport is the perfect connecting point to the city for leisure and business passengers, convenient for everyone connecting within reach to Kuala Lumpur city and various attractions.

Routes	Flight No	Time	Frequency
Subang to Seletar	FY3124	0730hrs - 0850hrs	Monday, Tuesday, Wednesday, Thursday, Friday
Subang to Seletar	FY3128	1255hrs - 1415hrs	Monday, Tuesday, Wednesday, Thursday, Friday
Seletar to Subang	FY3125	0920hrs - 1040hrs	Monday, Tuesday, Wednesday, Thursday, Friday
Seletar to Subang	FY3129	1445hrs - 1805hrs	Monday, Tuesday, Wednesday, Thursday, Friday
Subang to Seletar	FY3126	0930hrs - 1050hrs	Saturday - Sunday
Subang to Seletar	FY3130	1455hrs - 1615hrs	Saturday - Sunday
Seletar to Subang	FY3127	1120hrs - 1240hrs	Saturday - Sunday
Seletar to Subang	FY3131	1645hrs - 1605hrs	Saturday - Sunday

Since the reopening of Malaysia's borders and relaxation of Covid-19 standard operating procedures (SOP), Firefly has increased the flight frequencies to several destinations in the country and is looking forward to reinstating more international flights in the nearest time.

For more information on products and services, download Firefly's mobile app or visit www.fireflyz.com.my.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

About Firefly

Firefly began its operation in April 2007, a wholly owned subsidiary of the Malaysia Aviation Group (MAG) and one of the national carriers. We operate a fleet of ATR 72-500 turboprops, connecting various destination points within Malaysia, Singapore, Southern Thailand and Sumatera Indonesia, while aligning with the Indonesia-Malaysia-Thailand Growth Triangle (IMT-GT) agenda.

Firefly launched its new jet operations with a fleet of Boeing 737-800s out of Penang, connecting northern and southern part of Peninsular Malaysia and to East Malaysia. Firefly's immediate focus is domestic and as markets mature and gradually open, international services will commence. The new service provides a flexible offering with choices for customers to include additional comforts and conveniences throughout the journey. Guests will continue to enjoy aerobridge facilities, the opportunity to accrue and redeem Enrich points with an option to add other privileges such as seat selection, insurance coverage, in-flight hot meals, seat selection and many more.

Firefly offers great value for money, the convenience of city airports, greater flight frequency, reliable OTP, 20kg complimentary baggage allowance, fast check-in and boarding and complimentary in-flights refreshments. We have also put in place the new norm safety and health protocols on ground and on

board to safeguard the wellbeing of our passengers, crew, and staffs. Measures such as aircraft disinfection, sanitisation and thorough cleaning, as well as mandatory face mask, temperature check, physical distancing, contact tracing and encouraging online check-in to minimize contact are implemented. The SOP was activated according to the MAB Public Health Emergency of International Concern (PHEIC) Manual.

Firefly was recently awarded Bronze in Putra Brand Awards 2021 under the Transportation, Travel and Tourism category. In 2018, Firefly was awarded the Tourism Malaysia Council Gold Award under the Airlines category. In addition to that, Firefly was conferred the Superbrand status in 2017 and 2011; winner of the Putra Brand Awards 2014 under the Transportation, Travel and Tourism category, as well as Putra Brand Awards 2012 Most Promising Brand of the Year; Brand Laureate's Best Brand in Aviation 2011; Frost & Sullivan's Value Airline of the Year Award 2010; and the Green Initiative of the Year Award by Leaders in Aviation in conjunction with Doha Aviation Summit 2010.

Firefly engages the public via our website; www.fireflyz.com.my, Firefly mobile app and social media.

About Seletar Airport

Seletar Airport (IATA: XSP, ICAO: WSSL), owned by the Civil Aviation Authority of Singapore and managed by Changi Airport Group, is Singapore's business and general aviation civil airport. It caters to business and general aviation users such as international aircraft charters, private flights, and aircraft coming for maintenance, repair and overhaul. Seletar Airport also supports scheduled commercial flights and has a handling capacity of over 700,000 passenger movements per annum.