



Passenger clearing immigration at upgraded Changi Airport Terminal 2

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Changi Airport Terminal 2 reopens progressively as passenger traffic increases

SINGAPORE, 22 May 2022 – Changi Airport Group today announced that operations in Terminal 2 (T2) will resume on 29 May 2022, the first phase of the terminal's reopening as Changi Airport prepares to meet the expected increase in passenger traffic in the months ahead.

Closed for upgrading works since May 2020, T2's phased reopening will augment Changi's capacity. When completed by 2024, the expansion works

will raise the terminal's capacity by five million to 28 million passenger movements per year.

In this first phase of T2's progressive reopening, key touchpoints such as arrival immigration, baggage claim belts and contact gates at the southern wing of the terminal will be ready for flight operations. T2 will host mainly peak-hour arrival flights of airlines operating in Terminal 3 (T3). A small number of T3 departure flights may use boarding gates at T2 although passengers on these flights will continue to check in and clear departure immigration at T3.

Those coming to Changi to receive passengers are advised to check which terminal an arriving flight has been assigned to. The information will be available on the Changi Airport website (www.changiairport.com) and the iChangi app at least two hours before the flight's arrival time.

More automated lanes at immigration

The expanded T2 will see a larger Arrival Immigration Hall with more automated immigration lanes and special assistance lanes. The automated immigration lanes will serve Singaporeans and residents who have enrolled their iris and facial biometrics with the Immigration and Checkpoints Authority, as well as eligible foreign visitors who have done the same upon their arrival in Singapore.

As more passengers are enrolled, the number of automated immigration lanes will be increased. As for the special assistance lanes, these feature a wider width than conventional lanes, allowing passengers with mobility aids, as well as big family groups, to clear immigration more easily.

In the Baggage Claim Hall, there will be three collection belts, with one that has been lengthened to handle more bags.

Adding capacity to support travel recovery

Mr Tan Lye Teck, CAG's Executive Vice President of Airport Management, said, "CAG is encouraged to see the strong pickup in travel demand and has worked closely with our partners to bring forward the progressive reopening of T2 ahead of the June travel peak to meet this demand. The start of flight

operations at T2 will provide more capacity to support our airline partners, who are also gearing up to serve more passengers in the months ahead. T2 will reopen in phases over the next two years to support Changi's recovery as a regional air hub."

For the high resolution image, please download from <https://bit.ly/3G4KZXg>. Please credit the image to Changi Airport Group.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.