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## Another record breaking year for Changi Airport in 2013

**SINGAPORE, 28 January 2014** – Singapore Changi Airport registered a strong performance in 2013 to set new benchmarks for passenger traffic and aircraft movements, handling a record 53.7 million passengers and 343,800 landings and take-offs during the year. This was an increase of 5.0% and 5.9% respectively. On the cargo front, airfreight movements were stable at 1.85 million tonnes for the year.

In the month of December 2013, Changi Airport welcomed 5.12 million passengers (+4.1% on-year), the first time the airport handled more than 5

million passengers in a month since it opened in 1981. Changi Airport's daily record was also broken on the Saturday just before Christmas (21 December 2013), with 191,800 passengers and 1,100 flights registered during the 24 hours.

As at 1 January 2014, Changi Airport handles more than 6,900 weekly scheduled flights with more than 100 airlines connecting Singapore to 280 cities in about 60 countries around the world. Changi Airport's full year passenger, cargo and aircraft movement statistics are provided in Annex A and are also available at [http://www.changiairportgroup.com/cag/html/the-group/air\\_traffic\\_statistics.html](http://www.changiairportgroup.com/cag/html/the-group/air_traffic_statistics.html).

### ***Travel demand in Asia Pacific driving growth***

Changi Airport's passenger traffic growth in 2013 was driven by strong travel demand within the Asia Pacific region. Traffic to Southeast Asia and Northeast Asia, which accounts for close to 70% of Changi Airport's total, rose 8.2% and 7.0% respectively. Indonesia continues to be Changi's top country market, with more than 7.4 million passengers passing through during the year, an 8.8% increase.

The new bilateral air services agreement that Singapore and Indonesia forged in February 2013, provided new opportunities for growth, especially on the Singapore-Jakarta route, the second busiest international route in the world. Airlines also added services to and from emerging secondary cities such as Bali, Medan and Surabaya, offering travellers a superior transit experience and a much wider offering of destinations available through Singapore.

Jakarta again topped the list of Changi Airport's busiest routes followed by Bangkok, Kuala Lumpur, Hong Kong and Manila (see Annex B). Denpasar-Bali continued to be hugely popular with travellers, registering a robust increase of 17% year-on-year, the fastest growing among the top 10 routes. Traffic growth of 15% brought Taipei into the Changi Top 10 for the first time.

During the year, Changi Airport enhanced its global network with the addition of seven new Chinese city links (Guilin, Jinan, Lijiang, Nanchang, Nanning, Ningbo and Wuxi), bringing the total to 31 and accentuating its position as the most connected Southeast Asian air hub to China. Besides the new Chinese cities, Changi's connectivity was also enhanced with the launch of new services to Mandalay in Myanmar, Kalibo in the Philippines and Addis

Ababa in Ethiopia.

Five new carriers commenced operations at Changi Airport in 2013. The arrival of Ethiopian Airlines connects Singapore to East and Central Africa via Addis Ababa while the return of SWISS boosts Changi's connectivity to Europe. The other new airlines were Golden Myanmar Airlines as well as two Bangladeshi carriers, United Airways and Regent Airways.

### ***Stable cargo business supported by strong niche segments***

Changi Airport's total cargo throughput for the year was stable, increasing 0.8%, as stronger imports outweighed slower exports and transshipment volumes. There were also some bright spots in niche cargo segments such as perishables and pharmaceuticals which continued to grow in 2013.

The recovery of the global airfreight industry remains fragile and potential growth in cargo volumes, if any, will be amidst a challenging environment as global consumer demand and cargo yields continue to remain depressed.

In light of this, Changi Airport Group (CAG) will continue to extend support to its air cargo partners through the Changi Airport Growth Initiative for the financial year ending 31 March 2015 (FY14/15). All scheduled freighter flights at Changi Airport will enjoy a 50% landing fee rebate and cargo tenants leasing CAG cargo facilities at the Changi Airfreight Centre will enjoy rebates based on cargo tonnage handled, up to 20% of their rentals. Together with other growth incentives available to freighter airlines, CAG's support package for the cargo industry will amount to S\$18 million for FY14/15.

### ***Another good year***

Singapore Changi Airport was named the World's Best Airport at the 2013 Skytrax World Airport Awards, an honour that Changi has achieved four times. This accolade highlights another year of excellence during which Changi received a total of 30 awards including *Business Traveller's* Best Airport in the World award for the 26<sup>th</sup> year running. The full list of accolades received in 2013 is available at [www.changiairport.com](http://www.changiairport.com).

Mr Lee Seow Hiang, Chief Executive Officer, Changi Airport Group said, "2013

has been another good year for us. With steady growth, Changi Airport now serves more than 53 million passengers a year and this places Changi Airport among the five busiest international airports in the world. We thank the 32,000-strong Changi community for their hard work and dedication to service excellence, ensuring that we continue to deliver the Changi Experience to our passengers every day, throughout the year.

“In the near-term, traffic growth at Changi Airport is not expected to be as robust as what we had experienced in the recovery following the global financial crisis in 2008/09. However, we will continue to work with current and potential airline partners to explore market opportunities to ensure sustainable growth over the long-term. Hence, even as we continue to invest in our ongoing operations, we have also embarked on major infrastructure projects like Terminal 4, Project Jewel and Changi East to prepare Changi Airport for the future.

“Our focus and commitment to maintain Changi Airport’s position as a premier air hub serving the world remains steadfast.”

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### ***About Changi Airport Group***

*Changi Airport Group (Singapore) Pte Ltd (CAG) ([www.changiairportgroup.com](http://www.changiairportgroup.com)) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.*

*Changi Airport ([www.changiairport.com](http://www.changiairport.com)) is the world’s most awarded airport with more than 450 accolades received since it opened in 1981. To serve passengers and visitors from the world over, there are over 350 retail stores and 120 F&B outlets across the airport’s three terminals. Changi handled more than 53 million passenger movements in 2013, an annual record. Today, it serves more than 100 airlines flying to 280 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every 90 seconds.*