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Singapore Changi Airport is named the World's Best Airport at the 2013 Skytrax World Airport Awards

1. Singapore Changi Airport
2. Incheon International Airport
3. Amsterdam Schiphol Airport
4. Hong Kong International Airport

5. Beijing Capital International Airport

Singapore Changi Airport is named as the World's Best Airport at the 2013 Skytrax World Airport Awards held at the Passenger Terminal EXPO in Geneva. It is the fourth time Changi Airport has achieved this top prize, last claiming victory back in 2010.

"In winning this prestigious accolade, Singapore Changi Airport cements its place as one of the world's favourite airports and we offer sincere congratulations on what has been a fantastic year of achievement," said Edward Plaisted, Chairman of Skytrax. "Changi Airport continues to be a leader and innovator within the industry and is a key reason why it has been ranked amongst the top 3 airports for the last 14 years of the awards."

Mr Lee Seow Hiang, Chief Executive Officer, Changi Airport Group said, "Winning the Skytrax World's Best Airport award again is an immense honour for Changi Airport. It is as much a recognition of the passion of the 32,000-strong airport community that is the backbone of Changi's collaborative and well-oiled operational processes, as it is an affirmation of our mantra in putting our passengers at the heart of all that we do."

"At Changi Airport, we believe in focusing on the needs of our passengers and providing them with only the best of airport experiences, with our exciting slew of offerings that have been introduced through the years that add a touch of delight for our passengers. Our success has been possible only with the contributions of our partners. We thank them for their fullest support and our passengers for their vote of confidence."

For Changi, it was a triple success. Securing the Airport of the Year accolade, it picked up the awards for Best Airport in Asia and the Best Airport for Leisure Amenities. "The vast array of leisure and entertainment facilities really stand out at Changi, and serve to highlight the extent to which the airport management has gone to ensure maximum levels of passenger satisfaction. We only have to look at the fact that Changi served more than 50 million passengers for the first time during 2012, to see that it continues to attract customers and maintain its place as one of the world's leading hub airports," added Edward Plaisted.

WORLD AIRPORT AWARDS

The World Airport Awards (<http://www.worldairportawards.com>) are managed by the air transport rating organisation, Skytrax Research of London, UK. The Airport Survey has operated since 1999, and the 2013 Awards are based on 12.1 million airline passenger nominations, and include 395 airports worldwide. The survey evaluates 39 airport Service and Product key performance indicators - from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate.
