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Operating Indicators for March 2020

SINGAPORE, 17 April 2020 – Singapore Changi Airport handled 1.65 million passenger movements in March 2020, a decrease of 70.7% compared to the same period last year. Aircraft movements declined by 49.9% to 16,200 landings and takeoffs, while airfreight throughput dropped 19.1% to 149,000 tonnes for the month.

Air travel demand remained significantly impacted by the Covid-19 pandemic, with all regions recording steep declines in March. For the last seven days of the month, passenger movements at Changi Airport were 98% lower than they were a year ago. Flight movements similarly declined sharply during the same period, by 87% year-on-year. The fall in airfreight throughput during

the month was impacted by the decrease in bellyhold capacity on passenger flights. Both import and export flows have also seen contraction.

For the first quarter of the year, Changi Airport registered 11.0 million passenger movements, a decrease of 32.7% year-on-year. Aircraft movements declined 20.1% to 75,900 while airfreight throughput fell 8% to 453,000 tonnes.

Due to stricter travel restrictions put in place by countries around the world, airlines have cancelled many flights. For the month of April 2020, the number of scheduled flights at Changi Airport is about 96% fewer compared to what was originally scheduled.

Changi Airport's traffic statistics are available at:

<http://www.changiairport.com/corporate/our-expertise/air-hub/traffic-statistics.html>

Other updates

Kalitta Air launched a 4x weekly freighter service to Changi Airport on 2 April 2020, connecting to Anchorage, Cincinnati, Hong Kong, Los Angeles and Sydney. On 12 April 2020, Sichuan Airlines commenced new freighter operations at Changi with a weekly freighter service connecting Singapore to Chongqing and Nantong.

To support the airport's tenants, workers and customers during the implementation of Singapore's current elevated safe distancing measures, stores offering essential services and a number of F&B outlets (providing takeaways) remain open. More information may be found here:

<https://bit.ly/OpenatChangi>.

To serve Singapore residents even when they are not travelling, Changi Airport's iShopChangi.com is offering tax-absorbed shopping on more than 5,000 products with free local delivery. The range covers top brands across

beauty, electronics, fashion and lifestyle products, as well as travel-exclusives bundles. More information may be found here:
<https://bit.ly/shoptax-absorbed>.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.