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More benefits for Singapore Airlines and SilkAir customers transiting at Changi Airport

Singapore Airlines and SilkAir customers transiting in Singapore have more to look forward to with the enhancement of the recently introduced Changi Transit Programme. For a limited period from now until 30 June 2013, eligible customers will receive \$40 worth of Changi Dollar Vouchers (CDVs) per ticket – double the amount since the Changi Transit Programme began on 1 October 2012.

To qualify for the CDVs, customers must travel on Singapore Airlines or

SilkAir on both their inbound and outbound flights, with a 13-digit e-ticket receipt number beginning with 618 or 629.

The CDVs are valid for one-time use at more than 450 retail, food and service outlets in the transit and public areas of Terminals 1, 2 and 3, excluding outlets in the Arrival Baggage Claim Halls. They can also be redeemed for one-time access to the Ambassador Transit Lounge at Terminals 2 and 3 for up to six hours. Services at the lounge include showers, light refreshments, free flow of nonalcoholic beverages, and a wide range of reading materials. Travellers can also look forward to amenities such as airport-wide complimentary WiFi, movie theatres and themed gardens while transiting at Changi Airport, where a convenient Skytrain transport system in both the transit and public areas provides easy access to all three terminals.

Mr Peh Ke-Wei, CAG's Vice President for Passenger Development, said, "Due to overwhelming demand from travellers for the original Changi Transit Programme, we decided to improve the benefits to entice more passengers to fly through Changi for their upcoming trips. Coupled with Changi Airport's renowned transit experience and Singapore Airlines' and SilkAir's extensive flight network, the enhanced programme will make transiting at Changi even more compelling. CAG will continue to introduce new promotions to cater to the ever-changing needs of travellers."

Mr Sheldon Hee, Singapore Airlines' Senior Manager Marketing Communications and Development, said, "With the launch of the enhanced Changi Transit Programme, our transit customers will be able to experience more of what Changi Airport has to offer. In addition, by presenting their CDVs in conjunction with their Singapore Airlines or SilkAir boarding pass at participating stores, they will be able to enjoy even more privileges and discounts under the Boarding Pass Privileges Programme."

To collect their CDVs, eligible customers should present both their electronic ticket and boarding pass of their Singapore-bound flight at any of the seven Information Counters in the transit areas of Terminals 2 and 3. The CDVs are issued while stocks last and will expire on 31 March 2014.

Terms and conditions apply for the enhanced Changi Transit Promotion. These can be found at:

http://www.singaporeair.com/jsp/cms/en_UK/promotions/changi-airport-promotion-hk.jsp.

After 30 June 2013, eligible customers transiting in Singapore will receive \$20 worth of CDVs, under the original Changi Transit Programme, which will continue until 31 March 2014.

About Changi Airport Group

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports to spread the success of Changi Airport internationally.

Changi Airport (www.changiairport.com) is the world's most awarded airport having garnered more than 420 accolades since it opened in 1981. To serve passengers and visitors from the world over, there are over 330 retail stores and 120 F&B outlets across the airport's three terminals. Changi handled more than 50 million passenger movements in 2012, an annual record. Today, it serves some 100 airlines flying to over 230 cities in about 60 countries and territories worldwide. A flight takes off or lands at Changi roughly once every 100 seconds.