



Oct 18, 2019 21:00 +08

## Jewel Changi Airport marks six months of operations with a grand opening celebration

**SINGAPORE, 18 October 2019** – Jewel Changi Airport (Jewel) was officially opened today by Singapore Prime Minister Lee Hsien Loong, six months after it welcomed the public in April 2019. The 135,700 sqm complex, built on the site of the former Terminal 1 open air carpark, offers a multi-faceted experience that includes play attractions, unique shopping and dining concepts, as well as airport and accommodation facilities. Appealing to both local and international visitors, Jewel continues to welcome as many as 300,000 visitors a day.

## ***New experiences launched***

A new light and sound show was unveiled today at the majestic 40-metre HSBC Rain Vortex, the world's tallest indoor waterfall. The new show is set to the newly released 'As I Believe', the fruit of three of Singapore's best music exports; with melody composed by JJ Lin, lyrics penned by maestro Dick Lee and arranged by renowned music director Goh Kheng Long. The HSBC Rain Vortex transforms into a series of abstract dreamscapes, as the show highlights the movement of the water and plays with the audience's perception of reality. More information about the show can be found in *Annex A*.

In partnership with the Singapore Tourism Board and Singapore Airlines, a new 2.5-hour walking tour[\[1\]](#) of Jewel has also been launched to give stopover travellers[\[2\]](#) a taste of what Singapore has to offer. Led by an experienced guide, this complimentary tour takes travellers through the many features of Jewel, including a closer look at its architectural wonder, samplings of local food dishes, and culminates in a free entry to Jewel's Canopy Park.

To date, close to 100% of the Nett Lettable Area[\[3\]](#) of Jewel has been leased. 14 new stores have opened since April, including first-in-Singapore Burger & Lobster, local design retailer Naiise's first Iconic store, as well as Apple's second Singapore store at a Jewel duplex unit.

## ***Serving Changi Airport's passengers***

A total of 35 airlines, serving close to 80% of all departing passengers at Changi Airport, now offer Early Check In (ECI) at Jewel. These include new carriers such Cathay Pacific, the Jetstar Group and Malaysia Airlines. On average, 1,500 passengers now use the ECI facilities at Jewel daily, checking in close to 1,100 pieces of baggage. With an increasing number of passengers utilising ECI at Jewel, two new check-in kiosks have been added this month. ECI facilities at Jewel offer a convenient option for travellers who arrive at the airport early. After checking in their baggage, travellers can shop, dine and enjoy Jewel's facilities before their departing flight.

To facilitate intermodal travel for fly-cruise and fly-ferry passengers, Changi Airport Group now offers a seamless transfer service for passengers flying into Singapore and sailing out on cruise lines and ferries such as Genting

Cruise Lines, Royal Caribbean International and Bintan Resort Ferries. Passengers who take up this service will have their baggage delivered from their arriving flight right into their departing vessel, while passengers can enjoy the facilities of the Changi Lounge. Passengers on Genting Cruise Lines and Bintan Resort Ferries can also check in for their cruise or ferry at the Changi Lounge, allowing them to enjoy faster boarding at the ferry and cruise terminals.

Offering the flexibility of accommodation options, YOTELAIR in Jewel, a first in Asia for the brand, has achieved occupancy of over 100% on some days. With a minimum of a four-hour stay, YOTELAIR is in a unique position to offer day use and overnight stays at the doorstep of Changi Airport.

### ***Delighting Visitors***

Ms Hung Jean, Chief Executive Officer, Jewel Changi Airport Devt, said, “Since Jewel opened its doors to the public in April 2019, operations have gone into full swing with Jewel recording a footfall of about 50 million from both local and foreign visitors in the first six months.

“Behind the successful launch are tales of adventures and challenges that we had to overcome, such as the numerous design iterations and complexity of bringing this engineering feat to life in a live airport environment. We would like to thank our consultants and partners for staying true to the vision, as well as our tenants for having the conviction to join us in this journey.

“Come end of the year, Jewel will be transformed into a Christmas wonderland as we celebrate our very first Christmas. Immersive experiences, themed decorations, performances and shopping promotions are some of the upcoming features we will reveal. We continue to enhance our offerings so that every guest, whether a first-time or repeat visitor, will be constantly surprised and delighted.”

With over 280 retail and F&B outlets, Jewel’s world class tenant mix appeals to both local and international visitors alike. To reward shoppers, shopping promotions and initiatives such as Jewel Opening Specials, Changi Millionaire, the Grand Prix Season Jewel Race Party and Tourist Privilege Programme have been launched. Shoppers at Jewel can exclusively enjoy the privileges of the Jewel Double Rewards<sup>[4]</sup> programme, brought about by two of Singapore’s largest membership programmes – Changi Rewards and

CapitaStar, which have a combined membership of over two million members.

Photo/video assets can be downloaded from: <https://bit.ly/JewelOpening19>

[1] <https://www.jewelchangiairport.com/en/free-singapore-tour.html>

[2] With a minimum 5.5-hour layover and relevant visa approvals

[3] 53,600 sqm

[4] Members of both programmes can earn both Changi Rewards points and STAR\$® in a single transaction (minimum spend of S\$10) when you shop and dine at the participating outlets in Jewel.

---

### **About Jewel Changi Airport Trust Pte. Ltd. ([www.jewelchangiairport.com](http://www.jewelchangiairport.com))**

Jewel Changi Airport (Jewel), a world-class multi-dimensional lifestyle destination in Singapore, is developed by Jewel Changi Airport Trustee Pte. Ltd., a joint venture by Changi Airport Group and CapitaLand. Jewel is located at the gateway of Changi Airport.

Designed by world-renowned architect Moshe Safdie, Jewel features a distinctive dome-shaped facade made of glass and steel, making it an iconic landmark in the airport's landscape. At 135,700 sqm in size, it offers a range of facilities including airport services, indoor gardens and leisure attractions, retail and dining offerings as well as a hotel, all under one roof. These unique offerings in Jewel are envisaged to enhance Changi Airport's appeal as a premier air hub.