CHANGI
airport group

Mr. Ng Chee Meng, Minister for Education (Schools) and Second Minister for Transport, presenting the Partner of the Year award to Mr Sean Wall, Executive Vice President, Network Operations and Aviation of DHL Express Asia Pacific

Apr 27, 2017 22:00 +08

# Changi Airport Group honours airline partners for contributing to growth of Singapore air hub

**SINGAPORE, 27 April 2016** – Changi Airport Group (CAG) recognised its top airline partners this evening at the Changi Airline Awards 2017, where a total of 25 awards were presented to airlines whose efforts over the past year contributed significantly to the growth and development of the Singapore air hub. The annual awards event, into its 12th year, was graced by Mr Ng Chee Meng, Minister for Education (Schools) & Second Minister for Transport, at

The St. Regis Singapore.

Based on the airlines' traffic at Changi Airport in 2016, awards were presented in six categories – *Top Airlines & Airline Groups by Passenger Carriage* and *Cargo Carriage*, *Top Airlines by Absolute Passenger Growth* and *Absolute Cargo Growth*, *Best Airline Marketing,* and the *Partner of the Year*. A list of all the award winners can be found in Annex A.

***Partner of the Year***

The *Partner of the Year* award was presented to DHL Express, in recognition of theirstrong partnership with CAG to grow and strengthen Changi Airport's air cargo hub status. DHL Express launched their fully-automated South Asia Hub at Changi Airfreight Centre in October 2016, which tripledtheir cargo handling capacity to 628 tonnes during the peak processing window, and increased their parcel-sorting speed bysix-fold to 24,000 shipments and documents per hour.

DHL Express also added new flights through its joint venture (JV) airlines and other airline partners. Last year, with the expansion of the DHL Express operations, Changi Airport welcomed Neptune Air and the return of K-Mile. As of April 2017, the company's JV and partner freighter flights at Changi Airport totalled over 30 weekly services or about 12% of Changi's total weekly freighter services.

Sean Wall, Executive Vice President, Network Operations and Aviation, DHL Express Asia Pacific said, "The successful launch of our South Asia Hub last year was made possible thanks to the close collaboration we had with Changi Airport Group as well as the Singapore Government. As the heart of our DHL network in South and Southeast Asia, the South Asia Hub in Singapore has allowed us to add more network flights in and out of the country to meet our customers' needs, and to further capitalize on the country's prime position for regional and global trade. Singapore remains a strategic node in our global network and we are honored to be named Partner of the Year by the Changi Airport Group."

***Top carriers at Changi***

For passenger carriers, the top five airlines and airline groups operating at

Changi Airport in 2016 were Singapore Airlines Group, Jetstar Group, AirAsia Group, Cathay Pacific Airways and Lion Group. On the cargo front, Singapore Airlines Group continued to head the list with the highest cargo volume, followed by Cathay Pacific Airways, FedEx Express, China Airlines and EVA Air.

***Strong partnerships for sustainable growth***

Speaking at the awards event, Mr Lee Seow Hiang, CEO of CAG said, "As we celebrate our successes, we will continue to transform Changi Airport, in preparation for challenges in the future. We will do so by catering supply for future growth, as well as working with our partners to grow sustainable demand for aviation services.

Mr Lee mentioned the Airport Collaborative Decision Making (ACDM) initiative as an example of Changi Airport adding capacity to the existing airport eco-system. He said, "ACDM was only possible with the strong support and commitment of all our airline, ground handling and airport partners. As a result, there has been a reduction of 90 seconds in the average taxiing time for departing flights during peak hours, translating into fuel savings for airlines."

Mr Lee added, "In the longer term, CAG believes in pursuing sustainable growth with our partners. We are cultivating new passenger segments for our airline partners to benefit from a steady pipeline of traffic into the future. These include Meetings, Incentives, Conventions and Exhibitions (MICE), fly-cruise out of Singapore and low-cost long-haul travel such as forthcoming services by Scoot and Norwegian to Athens and London respectively."

2016 was a positive year for the aviation industry, with lower oil prices offering some respite amidst a highly competitive environment. Changi Airport saw a record-breaking 58.7 million passengers passing through its gates, a growth of 5.9% year-on-year. Changi also welcomed four new airline partners and eight new city links during the year. The airport is on track to receive 60 million passengers in 2017.

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***About Changi Airport Group***

Changi Airport Group (Singapore) Pte Ltd (CAG) (www.changiairportgroup.com) was formed on 16 June 2009 and the corporatisation of Singapore Changi Airport (IATA: SIN, ICAO: WSSS) followed on 1 July 2009. As the company managing Changi Airport, CAG undertakes key functions focusing on airport operations and management, air hub development, commercial activities and airport emergency services. CAG also manages Seletar Airport (IATA: XSP, ICAO: WSSL) and through its subsidiary Changi Airports International, invests in and manages foreign airports.

Changi Airport is the world's sixth busiest airport for international traffic. It served a record 58.7 million passengers from around the globe in 2016. Including the soon-to-be-opened Terminal 4, Changi Airport will have 400 retail and service stores, as well as 140 F&B outlets. With over 100 airlines providing connectivity to 380 cities worldwide, Changi Airport handles about 7,000 flights every week, or about one every 90 seconds.